



IPM Staff Guide – July 2009

Directors

Responsibilities include the overall day to day management of IPM.

David Sutcliffe	Managing Director	david.sutcliffe@ipm-pensions.co.uk
Jonathan Lochery	Sales Director	jonathan.lochery@ipm-pensions.co.uk

New Business Enquiries

For all new business enquiries, technical enquiries and general IPM queries

Jonathan Lochery	Sales Director	jonathan.lochery@ipm-pensions.co.uk
James Randall	Sales Executive	james.randall@ipm-pensions.co.uk

New Business Processing

For enquiries concerning the progress of recently submitted SIPP applications or transfers to IPM.

Duncan Hurley	duncan.hurley@ipm-pensions.co.uk
Lucy Dunlop	lucy.dunlop@ipm-pensions.co.uk

General Administration

For day to day general administration enquiries; including contributions, tax relief, benefit crystallisation event queries and agency appointments.

Claire Warren	Head of Administration	claire.warren@ipm-pensions.co.uk
Alison Jarvis	alison.jarvis@ipm-pensions.co.uk	
Balbinder Bains	balbinder.bains@ipm-pensions.co.uk	
Danny Scanlon	danny.scanlon@ipm-pensions.co.uk	
Dave Fabris	IPM SIPP No.1	dave.fabris@ipm-pensions.co.uk
John Winstanley	john.winstanley@ipm-pensions.co.uk	

Pension Payments

For all income payment related queries.

Claire Warren	Head of Administration	claire.warren@ipm-pensions.co.uk
Alison Jarvis	alison.jarvis@ipm-pensions.co.uk	

Investments Processing

For all investment related enquiries (Including the establishment of discretionary fund management or stockbroker accounts, investment platform accounts or alternative bank accounts and the settlement of investment purchases)

David Winstanley	david.winstanley@ipm-pensions.co.uk
Lucy Dunlop	lucy.dunlop@ipm-pensions.co.uk

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Valuations

For all IPM annual valuation queries.

Michelle Cawsey michelle.cawsey@ipm-pensions.co.uk

Ashleigh Mardle ashleigh.mardle@ipm-pensions.co.uk

Payments Processing

For all IPM payments including IFA fees (Please note this does not include income or pension commencement lump sum payments).

Julie McBride julie.mcbride@ipm-pensions.co.uk

IPM Accounts

For all IPM fee-related queries.

Sue Brockhurst sue.brockhurst@ipm-pensions.co.uk

Ruth Whitbread ruth.whitbread@ipm-pensions.co.uk

Property Department

For all IPM Property enquiries concerning proposed, on going or completed property purchases. Services also include rent payments, VAT registration and payment, and mortgage payments.

Barbara Parker Head of Property barbara.parker@ipm-pensions.co.uk

Ian Napier ian.napier@ipm-pensions.co.uk

Terry Glynn terry.glynn@ipm-pensions.co.uk

Lynn Faulkner lynn.faulkner@ipm-pensions.co.uk

IPM SIPP No.1

For all queries relating to general administration, investments and payments in respect of the IPM SIPP No.1.

Dave Fabris dave.fabris@ipm-pensions.co.uk